### 2017-2018 Brochure



## TravelHealth Medical Plan

One of Canada's first Snowbird Plans

# **TIS is Celebrating 25 Years in Business**

# Our <u>Product</u> will be the <u>same as last season</u>, but with valuable improvements like:

- 1) the Premium adjustments for deductibles of \$500US and \$1000US are now higher which means that you pay less when choosing those deductibles!
- 2) improved treatment of certain carotid stenosis cases
- 3) bowel conditions and gastrointestinal bleed are now in a lower cost plan
- **4)** medical marijuana, e-cigarettes and non-smoking aids are not counted as tobacco products
- 5) if you have a retiree plan with a limited lifetime maximum, we will not go after the first \$100,000. If your limit is over \$100,000, we will only use 50% of the amount over \$100,000. Other plans take up to 100%
- 6) we have revised certain definitions

#### PLAN HIGHLIGHTS

- 1 month <u>stability</u> option if you had a recent <u>medication</u> change (see Front of Application)
- Major Event Return Home benefit included with your Single Trip Plan or Annual Multi-Trip Plan policy
- Annual Multi-Trip plans to 62 days for most ages
- Annual Multi-Trip plans include coverage for trips in Canada (outside your province)
- O Retiree Plan Top-up coverage available for no extra charge (see point 8 on page 3)
- O You can purchase online at WWW.TIS.CA and pay your premium with VISA or MasterCard
- Great refund policy
- We accept cancellations or refund requests via telephone, mail, email or fax

#### **BENEFITS SUMMARY — 2017–2018 SEASON**

EMERGENCY MEDICAL SERVICES	\$2,000,000
Emergency Ambulance Transportation	.Eligible Expenses
Private Nursing	\$5,000
Emergency Dental Due to an Accidental Blow to the Mouth	
Emergency Relief of Dental Pain	\$300
Major Event Return Home	\$3,000
Return of Your Vehicle	
Emergency Return Home	Eligible Expenses
Expenses Related to Your Death	\$5,000
Child Return Under Your Care	
Subsistence Allowance	.\$1.500
Bedside Companion Travel Care	Eligible Expenses
Major Event Return Home	\$3,000 \$2,500 Eligible Expenses \$5,000 \$300 Eligible Expenses \$1,500 Eligible Expenses

#### 24 HOUR WORLDWIDE EMERGENCY MEDICAL ASSISTANCE

NOTE: All premiums, benefits, and maximum amounts payable are quoted in Canadian dollars unless otherwise specified. All deductibles are in US dollars and apply to each claim occurrence.

See the policy at WWW.TIS.CA for full details.

Travel
Insurance
Specialists (TIS)
Serving Seniors
for
25 Years

WWW.TIS.CA



We have great rates this season!
If you already have a quote from
another plan, maybe we can
offer you a lower price.
Simply call us.

# NO-CLAIM DEDUCTIBLE CREDIT

If you were insured last season under any of the Travel Insurance Specialists products and did not report a claim, your \$350US deductible will be reduced to \$300US when purchasing the TravelHealth Medical Plan this season. Also, if you did not report a claim in the last 2 consecutive seasons, your deductible will be reduced to \$250US; if you did not report a claim in the last 3 consecutive seasons, your deductible will be reduced to \$200US; and if you did not report a claim in the last 4 consecutive seasons, your deductible will be **reduced** to **\$150US**. If you were covered by another insurer during any of the last four seasons, you qualify for the same reduction in deductible if you did not have any claim(s) with the other insurer. (Note: There will be a cost-savings if you qualify for the NO-CLAIM Deductible Credit, but would like to reduce your deductible to \$0.)

Questions? Call: 1-800-563-0314 or email: INFO@TIS.CA

If you are eligible for this insurance, as shown on the Back of the Application for Insurance – Eligibility Requirements, you must choose the correct plan based on your answers to the Medical Requirements for Plan Categories as shown below. If you are unsure of your medical history or conditions, check with your physician.

**NOTE:** Any words that are italicized and underlined refer to defined terms (see Definitions on page 3 of this Brochure).

Start with Plan 5 and work downward. Follow the important instructions after the medical requirements for each plan.

- Plan 5 If you answer YES to 2 or more of any of the statements 1. (i) to (iv), 2. or 3. below, you qualify for Plan 5.
- Plan 4 If you answer YES to 1 of any of the statements 1. (i) to (iv), 2. or 3. below, you qualify for Plan 4.
- 1. In the 5 years prior to your departure date, you have received <u>treatment</u> for, taken <u>medication</u> for or had a diagnosis of any of these conditions:
  - (i) <u>heart condition</u>;
  - (ii) stroke (CVA/Cerebral Vascular Accident):
  - (iii) Peripheral Vascular Disease [PVD] (excluding varicose veins and venous stasis); or
  - (iv) carotid artery stenosis of 50% or more [narrowing, blockage or clogging of any blood vessel(s) in the neck].
- 2. You have, in the past 3 months, been a resident in a long-term care facility or in an assisted living facility where you were helped with any of the activities of daily living (bathing, eating, using a toilet, taking <u>medication</u> or getting into or out of a chair or bed).
- 3. You have had your most recent coronary artery by-pass, coronary angioplasty or stent insertion over 10 years and up to 20 years prior to your departure date.

If you qualify for **Plan 4 or Plan 5** based on the above, follow the instruction in **NOTE** at the bottom of this page. Otherwise continue to **Plan 3**.

- Plan 3 If you answer YES to 1 of any of the statements 1. (i) to (v) or 2. below, you qualify for Plan 3.
- Plan 4 If you answer YES to 2 or more of any of the statements 1. (i) to (v) or 2. below, you qualify for Plan 4.
- 1. In the 12 months prior to your departure date, you have received <u>treatment</u> for, taken <u>medication</u> for or had a diagnosis of any of these conditions:
  - (i) cancer, cancer requiring surgery (includes a positive biopsy), chemotherapy, radiation and/or laser therapy (excludes basal cell carcinoma, hormone replacement therapy (such as Tamoxifen), removal of skin lesions or squamous cell carcinoma);
  - (ii) Stage IV Kidney (renal) Failure or a *liver condition*;
  - (iii) dementia (includes Alzheimer's disease);
  - (iv) diabetes requiring insulin (or any other injectable *medication* required to control diabetes); or
  - (v) blood clots(s) (do not count the use of a blood thinner for up to 60 days for preventative purposes following hip or knee replacement surgery) or mini-stroke (TIA/Transient Ischemic Attack).
- 2. In the 12 months prior to your departure date, you have been prescribed or taken for more than 21 consecutive days, EITHER Prednisone (includes equivalent steroid <u>medication</u>) in pill form for a <u>lung condition</u> OR Lasix (Novo-Semide/Furosemide).

If you qualify for Plan 3 or Plan 4 based on the above, follow the instruction in NOTE at the bottom of this page. Otherwise continue to Plan 2.

- Plan 2 If you answer YES to 1 of any of the statements in 1. (i) to (v), 2. or 3. below, you qualify for Plan 2.
- Plan 3 If you answer YES to 2 or more of any of the statements in 1. (i) to (v), 2. or 3. below, you qualify for Plan 3.
- 1. In the 12 months prior to your departure date, you have received <u>treatment</u> for, taken <u>medication</u> for or had a diagnosis of any of these conditions:
  - (i) diabetes requiring oral *medication*;
  - (ii) bowel condition or gastrointestinal bleed;
  - (iii) 2 or more episodes of a Urinary Tract Infection (UTI);
  - (iv) kidney stone(s) [unless the stone(s) are no longer present], gallstone(s) [unless the gallstone(s) have been removed], or pancreatitis; or
  - (v) <u>lung condition</u>.
- 2. In the 12 months prior to your departure date you have been prescribed or taken 3 or more *medications* that modify your blood pressure.
- 3. Your last complete medical examination was more than 24 months prior to your departure date.

If you qualify for **Plan 2 or Plan 3** based on the above, follow the instruction in **NOTE** at the bottom of this page. Otherwise continue to **Plan 1**.

Plan 1 – If you are eligible for this insurance, but do not qualify for Plan 2, Plan 3, Plan 4 or Plan 5, you qualify for Plan 1. See NOTE below.

NOTE: Proceed to the Front of the Application for Insurance and complete the Travel and Premium Details sections.

Ouestions? Call: 1-800-563-0314 or email: INFO@TIS.CA

### Questions? Call: 1-800-563-0314 or email: INFO@TIS.CA

NOTE: The TravelHealth Medical Plan covers eligible expenses for <u>treatment</u> required only as a result of a medical <u>emergency</u> and has other terms, conditions, limitations and exclusions which may affect your coverage. For a full description, see the TravelHealth Medical Plan policy. The policy maximum is \$2,000,000 per person per claim.

#### Instructions

**Each Applicant** must follow these instructions when completing their Application.

- Read Eligibility Requirements on the Back of the Application for Insurance.
   Continue only if you are eligible for this insurance.
- Complete the Applicant Information section on the Front of the Application for Insurance.
- Complete the Travel Details section on the Front of the Application for Insurance.
- 4. Determine which Plan you qualify for by using the Medical Requirements for Plan Categories, found on page 2 of this Brochure. Check off the correct box, in the section Premium Details on the Front of the Application for Insurance, to indicate the Plan which you qualify for.
- 5. If you are selecting an **Annual Multi-Trip Plan**, find your premium in the correct Rate Table on page 4 of this Brochure, based on the maximum number of days for each trip, the Plan which you qualify for and your age on the Annual Multi-Trip Effective Date. Transfer that amount to line 1. in the section **Premium Details** on the Front of the Application for Insurance. Also, indicate your choice of 8, 16, 32 or 62 days.
- 6. If you are selecting Single Trip coverage, use the Rate Table for the plan which you qualify for on page 4 of this Brochure to determine your Single Trip Daily Rate. It is based on your age at your departure date and the Total Trip Days which is the number of days between your Departure Date from Canada and your Expiry Date for Single Trip.
- 7. Transfer your Single Trip Daily Rate (based on Total Trip Days) to the Single Trip Premium Calculation Chart at the bottom of page 4. Use this chart to calculate the number of days of coverage you require: Total Trip Days less Other coverage days (the total number of existing days of coverage you may have on any annual plans). Multiply the Single Trip Days by the Daily Rate to calculate your Single Trip Premium.
- Transfer the amount of your Single Trip Premium to line 2. on the Front of the Application for Insurance in the Premium Details section.

- **Note:** If you have Retiree Plan Coverage with a maximum limit of at least \$500,000 for at least the first 30 days of your trip, we will top up that maximum limit to \$2,000,000 under the terms and conditions of the TravelHealth Medical Plan policy for NO EXTRA CHARGE if you purchase at least 35 days coverage under this policy.
- 9. Carefully complete the rest of the Premium Details section on the Front of the Application for Insurance including 4. ADJUSTMENTS. Choose your deductible, based on the table Available Deductible Options (US\$) on page 4 of this Brochure. Transfer the appropriate percentage to Adjustment 4a. Enter the premium amount in the appropriate boxes for all Adjustments (4a to 4f) which apply.
- 10. In order to calculate your total premium, add lines 3. and 4a to 4f and enter the amount in your Applicant total box. Add each Applicant's total (if applicable) and enter it in the GRAND TOTAL DUE box. Indicate your credit card details (if applicable).
- 11. Each applicant must read, sign and date the **Declaration and Authorization** on the Back of the Application for Insurance.
- 12. Send us your completed application along with full payment.

FAX TO: 1-800-465-1672 or:
MAIL TO: TRAVEL INSURANCE SPECIALISTS
Box 93060, 1111 Davis Drive, Newmarket, ON L3Y 8K3

- 13. These documents are not your TravelHealth Medical Plan policy. We will send your policy, wallet cards and a receipt as soon as your payment has been processed or you can download the policy from WWW.TIS.CA.
- 14. We calculate extension premiums by using the daily rate [including any Adjustments] from the current Rate Tables for the total trip length multiplied times the number of extension days. There will be a \$10 per person risk premium added to this result. A minimum premium of \$20 per person applies to each extension. Please see the TravelHealth Medical Plan policy for Extension details.

#### **Definitions**

(This is a partial list of definitions. For a complete list of definitions, please refer to the definition section of the policy once you receive it.)

**bowel condition**: includes ulcerative colitis, Crohn's disease, diverticulitis, bowel obstruction, bowel surgery, *chronic* constipation or Irritable Bowel Syndrome (IBS). **chronic**: means a medical condition that continues, persists, is episodic or recurrent over an extended period of time. This condition is usually long lasting and does not easily or quickly resolve itself.

**complete medical examination**: means that you have visited a licensed physician or licensed medical practitioner where your medical history was updated, any symptoms were diagnosed and any test(s) requested or proposed were completed and you are aware of the results of such test(s).

<u>emergency or emergencies</u>: means an unforeseen mental or emotional disorder that requires admission to a hospital, sickness or accidental injury which occurs during your trip and requires immediate <u>treatment</u> to prevent or alleviate existing danger to life or health. An <u>emergency</u> no longer exists when the medical evidence indicates that you are no longer receiving emergent medical care and are able to be discharged from the medical facility.

**neart condition**: includes (i) abnormal heart rhythm (include arrhythmia, atrial fibrillation or irregular heartbeat); (ii) pacemaker or defibrillator insertion or replacement; (iii) heart attack (myocardial infarction); (iv) heart transplant; (v) coronary artery disease (including angina); (vi) coronary angioplasty or stent insertion; (vii) coronary artery bypass; (viii) heart valve disease (include any regurgitation or stenosis (mild, moderate or severe)); (ix) abnormal heart murmur; (x) pericarditis; or (xi) cardiomyopathy.

*liver condition*: includes Hepatitis C or Cirrhosis.

**<u>lung condition</u>**: includes Chronic Obstructive Pulmonary Disease (COPD), <u>chronic</u> bronchitis, emphysema, pulmonary fibrosis, asbestosis, lung surgery or <u>chronic</u> asthma. (This does not include seasonal allergies or a <u>minor ailment</u>).

<u>medication</u>: means any prescribed drug (whether filled or not) or remedy used in the <u>treatment</u> of disease and the maintenance of health, including new prescriptions, any

renewal(s) or refill, insulin, or nitroglycerine (in any form, with or without a prescription). It does not include other drugs and remedies obtained without a prescription, including aspirin (or equivalent), vitamins, minerals and hormone replacement (or therapy).

<u>minor ailment</u>: means a non-<u>chronic</u> viral or bacterial infection (except for any condition requiring the use of Prednisone or equivalent steroid <u>medication</u> in pill form) which does not require hospitalization, surgery or more than one follow-up consultation to any medical provider beyond the initial assessment and includes the use of no more than 2 <u>medications</u> for a maximum of 30 days.

<u>pre-existing condition</u>: means a medical condition (other than a <u>minor ailment</u>) for which <u>treatment</u> has been taken or received, or which exhibited symptoms prior to any Departure Date and includes a medically recognized complication or recurrence of a medical condition.

<u>stable</u> or <u>stability</u>: means the medical condition is not worsening and there has been no alteration in any <u>medication</u> (including a new prescription) for the condition or in its usage or in its dosage, a physician has not received any test results indicating a deterioration of your medical condition, you have not been advised by a physician that you should have a surgical procedure, nor has there been any alteration in <u>treatment</u> prescribed or recommended by a physician or received within the <u>pre-existing condition</u> time period you qualify for or have chosen. The following are **not considered** alterations or changes in <u>medication</u>: the change from a brand named <u>medication</u> to a generic brand <u>medication</u> provided the usage or dosage has not changed; the dosage changes of the regulatory <u>medication</u> insulin or Coumadin, Warfarin, Pradaxa, Pradax or Dabigatran.

<u>treatment</u>, <u>treat</u> or <u>treated</u>: means a medical, therapeutic or diagnostic procedure prescribed, performed or recommended by a physician or other licensed medical practitioner, including but not limited to prescribed <u>medication</u>, investigative testing, hospitalization, surgery or recommended action that is related to the condition.

2017—2018 Brochure Spring Rates Questions?

Call: 1-800-563-0314

or email: INFO@TIS.CA

#### THE MINIMUM PREMIUM IS \$20 PER PERSON.

#### **RATE TABLES**

Rates are subject to change without notice.

PLAN 1	Covers <u>emergency treatment</u> for a <u>pre-existing condition</u> that was <u>stable</u> in the 3 MONTHS prior to any Departure Date.					PLAN 2								<i>ing con</i> parture		hat					
	umber Days	1-55	56-60	61-66	67-71	AGE 72-76	77-80	81-85	86-89	90-94		umber f Days		56-60	61-66	67-71	AGE 72-76	77-80	81-85	86-89	90-94
Single Trip Daily Rate	1–63	3.44	3.97	4.28	5.59	7.51	11.91	20.06	27.81	32.76	Single Trip Daily Rate	1–63	4.47	5.17	5.57	7.29	9.78	15.49	26.06	36.15	42.58
Daily Rate	64–84	3.63	4.17	4.49	5.88	7.89	12.51	21.06	29.20	34.41		64–84	4.70	5.44	5.86	7.64	10.26	16.24	27.36	37.96	44.72
8	5–105	3.77	4.38	4.72	6.16	8.26	13.12	22.06	30.61	36.04	8	5–105	4.92	5.68	6.14	8.01	10.74	17.04	28.65	39.75	46.84
10	6–126	3.97	4.57	4.93	6.43	8.63	13.71	23.04	31.99	37.68	10	6–126	5.15	5.94	6.40	8.37	11.22	17.81	29.98	41.58	48.97
12	7–183	4.13	4.79	5.36	6.90	9.01	13.90	23.08	32.04	39.30	12	7–183	5.36	6.21	6.99	8.98	11.71	18.09	30.01	41.63	51.11
	184 +	4.47	5.17	5.83	7.47	10.03	15.06	26.06	36.15	42.58		184 +	5.81	6.72	7.58	9.72	13.03	19.59	33.89	46.99	55.36
Multi-trip	8 day	\$ 90	97	106	130	163	189	209	N/A	N/A	Multi-trip 8	8 day	\$116	125	133	167	212	241	280	N/A	N/A
16	6 day	111	116	123	151	197	232	270	N/A	N/A	16	6 day	142	149	158	192	253	297	345	N/A	N/A
32	2 day	211	220	232	290	371	439	N/A	N/A	N/A	32	2 day	271	284	300	374	481	569	N/A	N/A	N/A
62	2 day	454	474	499	622	802	N/A	N/A	N/A	N/A	62	2 day	587	615	649	808	1,041	N/A	N/A	N/A	N/A
	L																				

**PLAN** Covers emergency treatment for a pre-existing condition that 3 was stable in the 3 MONTHS prior to any Departure Date. AGE Number of Days 1-55 56-60 61-66 72-76 77-80 81-85 86-89 90-94 Single Trip Daily Rate 5.53 6.35 6.86 12.02 19.06 32.08 44.48 52.40 1-63 8.97 46.73 5.78 20.02 33.68 55.03 64-84 6.70 7.19 9.42 12.61 20.96 48.96 85-105 6.07 7.01 7.54 9.85 13.21 35.28 36.88 106-126 6.33 10.30 13.82 21.92 51.17 60.28 7.31 7.89 127-183 6.61 7.63 8.61 11.06 14.43 22.25 36.96 51.25 62.90 184 + 7.17 8.27 9.32 11.95 16.05 24.10 41.71 57.86 68.12 Multi-trip 8 day N/A \$141 151 162 203 258 321 N/A N/A 16 day 174 181 192 233 307 405 N/A N/A N/A 32 day 331 346 368 456 588 771 N/A N/A N/A 62 day 720 749 801 986 1.277 N/A N/A N/A N/A

**PLAN** Covers emergency treatment for a pre-existing condition that 4 was stable in the 12 MONTHS prior to any Departure Date. AGE Number of Days 61-66 72-76 77-80 81-85 86-89 90-94 1-55 Single Trip 1-63 7.05 8.15 15.38 24.39 41.04 8.77 11.46 56.95 67.07 64-84 7.41 8.56 9.20 12.03 16.16 25.61 43.09 59.79 70.42 7.77 85-105 8.97 9.64 12.61 16.91 26.84 45.16 62.64 73.77 106-126 8.13 9.36 10.09 13.17 17.69 28.05 47.19 65.49 77.14 127-183 8.48 9.77 11.02 14.14 18.45 28.48 49.27 68.34

80.49 184 + 9.17 10.60 11.93 15.32 20.53 30.84 53.35 74.02 87.18 Multi-trip 8 day \$ 187 200 214 270 342 N/A N/A N/A N/A 16 day 232 241 256 309 410 N/A N/A N/A N/A 32 day 445 461 492 607 785 N/A N/A N/A N/A 62 day 969 1,006 1,069 1,322 1,711 N/A N/A N/A N/A

was stable in the 12 MONTHS prior to any Departure Date. Number AGE 1-55 61-66 72-76 77-80 81-85 86-89 90-94 56-60 67-71 of Days 31.44 52.92 86.47 1-63 9.08 10.49 11.31 14.78 19.83 73.42 90.81 64-84 9.56 11.02 11.87 15.51 20.82 33.01 55.58 77.09 10.00 11.56 12.44 16.24 85-105 34 60 58.21 80.76 95 11 21.80 106-126 10.44 12.08 13.00 17.00 22.81 36.16 60.87 84.43 99.44 127-183 10.91 12.61 14.19 18.22 23.78 36.72 63.50 88,11 103.78 184 + 95.45 112.41 39.76 68.79 11.81 13.64 15.38 19.73 26.49 Multi-trip 8 day \$ 248 263 285 358 456 N/A N/A N/A N/A 16 day 309 320 342 413 547 N/A N/A N/A N/A

813

N/A

1.050

N/A

Covers <u>emergency treatment</u> for a <u>pre-existing condition</u> that

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

IMPORTANT: To help you complete the Application for Insurance, see the Instructions on page 3 of this Brochure

#### THE MINIMUM PREMIUM IS \$20 PER PERSON.

### **Available Deductible Options (US \$)**

**\$0 \$350 \$500 \$1,000 \$5,000 \$10,000 +10%** automatic **-10% -15% -25% -30%** 

**NOTE**: These percentages are adjustments to your premium and should be entered in **4**. **ADJUSTMENTS** point **4 a**) on the Front of the Application for Insurance.

If you qualify for a deductible under \$350 US, but would like to reduce your deductible to a **\$0** deductible, enter **5%** in **4. ADJUSTMENTS** point **4 a)** on the Front of the Application for Insurance.

Single Trip
Premium
Calculation

32 day

62 day

593

N/A

618

N/A

657

N/A

**PLAN** 

If you are eligible for this insurance: enter your Total Trip Days, Other coverage days (if any) and number of Single Trip Days of coverage you require in the chart below. Determine the Plan you qualify for—based on the Medical Requirements for Plan Categories on page 2. Using the appropriate Rate Table above, find your Daily Rate —based on your Total Trip Days—and enter it in the Daily Rate box below. Calculate your Single Trip Premium (multiply Single Trip Days by the Daily Rate) and transfer the total to line 2. on the Front of the Application for Insurance in the Premium Details section.

Onare		,		• •		
	Total Trip days	Other coverage days	Single Trip Days	Daily Rate	Single Trip Premium	
Applicant 1		_	=	<b>x</b> \$	= \$	
	Total Trip days	Other coverage days	Single Trip Days	Daily Rate	Single Trip Premium	
Applicant 2		_	=	<b>x</b> \$	= \$	



— Front — **Application for Insurance** 2017–2018 **1-800-563-0314** 

TIS

	ICANT 1 🔻	Applicant I	nformation	→ APP	PLICANT 2 Y			
Last name		he same as on your health card)	1 .	t be the same as on y				
First name		Phone	First name	Phone				
Date of Birth	0	Government Health Plan # & version code	Date of Birth	Government Health	n Plan # & version code			
dd mm Address in Car	yy		dd mm yy Family Doctor					
Street	iaua	City	Name	Phone				
Street		Oity	Mail this Application and payme		s is not your TravelHealth			
Province Family Doctor	Postal Code E-n	nail address (if any)	Travel Insurance Specialists Box 93060, 1111 Davis Drive Newmarket ON L3Y 8K3	Plan policy. Your policy, x receipt and wallet cards ailed to you as soon as				
Name		Phone	(Or fax Application to 1-800-465-		nent is processed.			
To help you complet	te this Application for Insui	rance, see the Instructions on page 3 of the Brochure.	Out of Country Addre	ess (if unknown gi	ve city/state)			
			Street					
			City	State	Zip Code			
			Phone					
			Emergency Contact in	Canada (relative or	friend)			
			Name	Phor	ne			
✓ APPL	LICANT 1 ✓	Travel		✓ APF	PLICANT 2 🗡			
dd	mm vv	<b>Departure Date</b> (The day you	e from Canada.	dd	mm vv			
uu i	mm yy	Effective Date for Single Trip Pla	n Coverage begins at 12:01AM on this da	av.	dd mm yy			
dd	mm yy	If topping up another plan, the Effective Date wi	ill be the day after your other coverage termi Single Trip Plan	nates. dd	mm yy			
dd	mm yy	Coverage ends at 11:59 PM on this da	ay. (Must be before <b>June 7, 2019</b> )	dd	mm yy			
	Coverage Days	Total Number of days of S  Number of days from the Effective Date to	Single Trip Plan Coverage of the Expiry Date (count both of these days).		Coverage Davs			
	,	Annual Multi-Trip Plan Effective Da	ite (If selected) (Must be before June 7, 20					
	mm yy 2 3 4	Note: The Annual Multi-Trip Plan car  Check one Premium	nnot be used to top-up another plan.  1 Details Check one	Plan: 1 2	mm yy			
\$		Multi-Trip Plan Premium (Effective			\$			
·		16 Day 32 Day 62 Day (selec						
\$	2. Single	Trip Plan Premium (See Calculation	n instructions on pages 3 and 4 of th	e Brochure)	\$			
\$	3. Subtot	tal: Total of lines 1. + 2.			\$			
		ments Each Applicant must insert the pr			f. <sub>.</sub>			
4a \$		ion (Choose your deductible from Available Dedu by line 3. Subtotal and enter the result in box			\$ 4a			
4b \$	To reduce your <u>p</u>	<u>ore-existing condition</u> <u>stability</u> period from <b>12 mo</b> ) Calculate <b>25% of line 3. Subtotal and enter th</b>	onths to 3 months prior to any departure d		\$ 4b			
4c \$	than 3 months p	acement, elimination or an increase/decrease in orior to your departure date, you can reduce the $\underline{s}$ th prior to any departure date. Calculate 35% of	tability period for the medical condition the	\$ 4c				
4d \$	If at any time in t	the <b>24 months</b> prior to your departure date, you had no or stop smoking aids), <b>calculate 10% of line</b> (	have used any tobacco products (excluding	\$ 4d				
4e \$	ADD-ON BUNDL	E: Medical Follow-Up Visit, Protect Your No-Cla and enter the result in box 4e			\$ 4e			
4f \$					\$ 4f			
\$	<b>(</b>	Applicant 1 totalTotal of lines 3	3. and 4a to 4fApplicant 2 t	otal <b>)</b>	\$			
APPLICANT '		Visa MasterCard	]		re that each applicant			
+ APPLICANT 2 Make cheques pa	Z TOTAL	CREDIT Card #_ D TOTAL DUE CARD 3 Digit						
Travel Insurance	•		Expiry /		he reverse side.			

## TravelHealth Medical Plan 2017—2018

# — Back — Application for Insurance

**1-800-563-0314** or: INFO@TIS.CA

### **Eligibility Requirements**

You must meet the Eligibility Requirements below any time you depart Canada on a Single Trip Plan or depart your province of residence on an Annual Multi-Trip Plan to be eligible for coverage under this policy.

You are eligible for coverage if:

- 1. In the past 6 months you have not:
  - (i) been hospitalized for 24 or more consecutive hours for any of the following:
    - a stroke (CVA/Cerebral Vascular Accident) or mini-stroke (TIA/Transient Ischemic Attack);
    - a heart condition:
    - blood clot(s); or
    - a lung condition;
  - (ii) received treatment for metastatic cancer;
  - (iii) been diagnosed with **or** received <u>treatment</u> for **or** taken medication for a terminal illness;
  - (iv) had or used home oxygen (including an oxygen concentrator) for a <u>lung condition</u>; or
  - (v) required dialysis.

2. You have not:

- (i) had your most recent coronary artery by-pass, coronary angioplasty or stent insertion more than 20 years ago;
- (ii) had a coronary angioplasty or stent insertion in the past 6 months;
- (iii) had any aneurysm that has not been surgically repaired:
- (iv) in the past 5 years, received <u>treatment</u> for or taken <u>medication</u> for Congestive Heart Failure (CHF);
- (v) in the past 5 years, received <u>treatment</u> for or taken <u>medication</u> for Cardiomyopathy with a Grade IV ventricle or a ventricular ejection fraction of 20% or less; or
- (vi) been advised by any physician that travelling on your trip would be medically unsafe or that you should not travel on your trip.

If you cannot meet all of the above eligibility requirements any time you depart on your trip(s), you are not eligible for coverage under this policy.

NOTE: We may have other options for you to consider if you are not eligible for the TravelHealth Medical Plan this season. Simply call us.

**IMPORTANT:** You must notify Complete Claims Management Professionals (CCMP) assistance within 24 hours of any claim or medical or dental <u>treatment</u>. Failure to do so will result in you being responsible for 50% of any gross eligible expenses and the maximum liability under this policy will be limited to \$25,000. You must call CCMP assistance unless your condition prevents you from calling. You must call as soon as medically possible or have someone call on your behalf. CCMP is the claim administrator for the insurer.

#### **Declaration and Authorization**

Each applicant must read, sign and date the Declaration and Authorization below

I am applying for the TravelHealth Medical Plan underwritten by Industrial Alliance Insurance and Financial Services Inc. I understand that this insurance can only be applied for prior to my leaving Canada. If I am paying for this insurance by credit card, I authorize this transaction to be charged to my credit card.

I understand that the Eligibility Requirements, as stated above, and the Medical Requirements for Plan Categories on page 2 of the Brochure, form part of the application/policy and are material to the risk and consideration for the insurance for which I am applying. I declare that all the information provided on this application is true and complete. I understand that if any material information necessary to complete this application is not disclosed, Industrial Alliance Insurance and Financial Services Inc. will void my policy coverage and I will not be covered for any benefits under the policy. Where I was unsure of my medical condition(s), as it pertains to this application for insurance, I consulted with my physician. I understand that in applying for coverage under the TravelHealth Medical Plan policy it is my responsibility to be aware of all my <u>medications</u> and their purpose(s), as well as any medical conditions I have had or presently have. I understand that no statement made by me or any agent prior to or at the time of my application for insurance will be considered valid unless such statement has been documented and submitted in writing and accepted by Industrial Alliance Insurance and Financial Services Inc. prior to the completion of this application. If I am responsible for the payment of any deductible I have chosen or found to be not eligible for this insurance under any section of the Application for Insurance or the policy, Industrial Alliance Insurance and Financial Services Inc. has the right to collect from me any monies paid out on my behalf.

I understand that the insurance applied for will not become effective unless the full premium and a signed (including any electronic signature) and dated copy of this application has been received by Travel Insurance Specialists. In the event that this application is not accepted for any reason, I will receive a full refund. I understand that all terms, conditions, limitations and exclusions in the TravelHealth Medical Plan policy will apply and that only medical <u>emergencies</u> will be covered under this insurance.

Industrial Alliance Insurance and Financial Services Inc. may use agents, brokers and service providers, to collect, use, store and/or process personal information and personal health information on its behalf, and such information may be transferred to these entities for the purposes described herein. Personal information or personal health information may be collected, used, disclosed, transferred, stored or processed outside of Canada and may therefore be subject to legal requirements in such foreign countries. According to the Canadian PIPEDA (Personal Information Protection and Electronic Documents Act) and U.S. HIPAA (Health Insurance Portability and Accountability Act) Privacy Practices, this authorization remains valid until any claim pending or disputed under a TravelHealth Medical Plan policy issued as a result of this application is settled unless an applicable law specifies a shorter period, in which case it would expire within the period applicable under that law. I understand that my personal historical medical records may be requested as far back as needed to satisfy the terms and conditions of the TravelHealth Medical Plan policy. This will remain valid as long as there is a claim or dispute reported to Industrial Alliance Insurance and Financial Services Inc. A copy or facsimile copy of this application and Declaration and Authorization shall be as valid as the original. I hereby appoint my spouse, my blood relation if travelling with me, or my substitute decision maker, to act on my behalf in the event that, because of a medical condition, I am unable to make the necessary decisions with respect to my health status.

Should I have a claim, I authorize any physician, hospital, pharmacy, or other medical provider who has attended or examined me to release to and exchange with Complete Claims Management Professionals (CCMP) or its representatives any and all information regarding my medical history, symptoms, <u>treatment</u>, examination or diagnosis for the purpose of administering the insurance, assessing the underwriting risk and reviewing any claim. The information contained in any of my medical records, including any results from investigative testing, will be the basis for assessing the validity of my policy coverage and any claim made. In the event that all required documents are not provided to CCMP within 6 months following the date of loss, I understand that my claim file will be closed.

If this Declaration and Authorization is revoked, I understand that no claim will be considered until after the Declaration and Authorization is reinstated.

I understand that any change in my health status or <u>medication</u> between the date I complete this application and the departure date of any trip which makes me no longer eligible (as per the Eligibility Requirements) for this policy, which would result in a change in the plan for which I qualify or would change the <u>stability</u> status of a <u>pre-existing condition</u> (other than a <u>minor ailment</u>), constitutes a material change to my policy and I must notify Travel Insurance Specialists immediately.

I understand that if I do not immediately contact Travel Insurance Specialists regarding a material change in my health status or <u>medication</u>, any claim may be denied and my policy coverage may be voided.

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Date

Applicant 2 signature (sign on line above)

Date

#### 2017-2018 Season



# ADD-ON BUNDLE



**Medical Follow-Up Visit:** If your medical emergency is over and your illness or symptoms persist, we will pay up to \$500 per claim for ONE follow-up visit to a physician within 14 days (includes prescriptions).



**Protect Your No-Claim Deductible Credit:** If you have a claim during your period of coverage under this ADD-ON BUNDLE, the claim will not be counted in calculating the No-Claim Deductible Credit when purchasing your insurance from Travel Insurance Specialists next season. The value of your No-Claim Deductible Credit will remain the same as this season.



**Pet Return:** If you travel with your dog or cat and you have a claim covered under your Policy that requires Emergency Repatriation or the Major Event Return Home, we will reimburse up to \$800 for the one way airfare to return your pet(s) to your home province or territory of residence (excludes the cost of the pet carriers, medications).



For important details about this ADD-ON BUNDLE, please turn over this page.





#### A La Carte Travel Insurance

Only pay for the medical conditions that you have!

Select the ADD-ON BUNDLE on A La Carte Travel Insurance for an additional 5 points on your Option Worksheet.

#### Follow these instructions:

Each applicant selecting the Medical Follow Up Visit, Protect Your No-Claim Deductible Credit and Pet Return benefits, must:

- On the Option Worksheet, under heading V. ADD-ON OPTION, check the box to the left of "+5".
- **2.** These additional points must be added when calculating the **Applicant Score**.

QUESTIONS? 1-800-563-0314

#### **IMPORTANT DETAILS**

- The ADD-ON BUNDLE includes all 3 benefits.
- If purchased, the ADD-ON BUNDLE will be shown as a rider on your policy; it cannot be purchased separately. For a copy of the rider wording, visit www.tis.ca or call the number above.
- You can cancel this rider at any time prior to your policy Effective Date and receive a full refund.



Select the ADD-ON BUNDLE on the TravelHealth Medical Plan for an additional 5% of your premium.

#### Follow these instructions:

Each applicant selecting the Medical Follow Up Visit, Protect Your No-Claim Deductible Credit and Pet Return benefits, must:

- Calculate 5% of their line 3. Subtotal in Premium Details on the Front of the Application for Insurance.
- Enter this amount in box 4e in 4. Adjustments.
   This additional premium must be added in calculating the Applicant Total.