# 2024-2025 Brochure



# TravelHealth Medical Plan

One of Canada's first Snowbird Plans

Travel Insurance
Specialists (TIS)

Serving Canadian
travellers for over

25 Years

### **PLAN HIGHLIGHTS**

- OCOVID-19 is now covered like any other medical condition
- O Most people with a <u>heart condition</u> or a <u>lung condition</u> will qualify for lower rates this season
- 30 day <u>stability</u> option if you had a recent <u>medication</u> change (see Front of Application)
- For Plans 1, 2 and 3, a 90 day <u>pre-existing condition</u> <u>stability</u> period applies. For Plan 4 and 5, that period will be 180 days
- Major Event Return Home benefit included with your Single Trip Plan or Annual Multi-Trip Plan policy
- Annual Multi-Trip plans up to 62 days per trip are available for most plans and ages
- Annual Multi-Trip plans cover trips in Canada (outside your province or territory)
- Standard deducible is US\$50. Buy down your deductible to \$0 for 10% extra
- We accept cancellations or refund requests via telephone, mail, email or fax
- O You can purchase online at www.tis.ca and pay your premium with VISA or MasterCard

# BENEFITS SUMMARY

### MAXIMUM LIMIT UP TO (in Canadian Dollars)

	<u> </u>
EMERGENCY MEDICAL SERVICES including COVID-19 coverage  Emergency Ambulance Transportation	
Private Nursing	
<b>Emergency</b> Dental Due to an Accidental Blow to the Mouth	
Emergency Relief of Dental Pain	\$300
Major Event Return Home	\$3,000
Vehicle Return	. \$2,500
Emergency Return Home	
Expenses Related to Your Death	. \$5,000
Removal of a Cast or Stitches after an <i>Emergency</i>	\$300
Child Return Under Your Care	
Subsistence Allowance	\$1,500
Bedside Companion Travel Care	
Emergency Paramedical/Professional Services	\$250 per practitioner

NOTE: All premiums, benefits, and maximum amounts payable are quoted in Canadian dollars unless otherwise specified.

All deductibles are in US dollars (US\$) and apply to each claim occurrence.

### 24 HOUR WORLDWIDE EMERGENCY MEDICAL ASSISTANCE

See the policy at www.tis.ca for full details.

## Reviewing and purchasing the TravelHealth Medical Plan is easy and convenient!

We can send you the TravelHealth Medical Plan application, brochure and policy by mail, fax or email. They can also be viewed and downloaded directly from our www.tis.ca website.

For your convenience, TravelHealth Medical Plan can be purchased online and the premium paid for with VISA or MasterCard.

Your policy, tax receipt and wallet cards can then be printed right away. This is the simplest way to buy your insurance.

We can mail these to you if you do not have access to a printer.

Rates can change at anytime without notice unless your premium has been paid in full.

If you have a quote from another plan, we may be able to offer you a lower price. Call us. www.tis.ca

# **Questions?**

BC, AB, SK: **1-888-694-6666** QC: **1-888-830-6760** 

ON, MB, Rest of Canada: **1-800-563-0314** 

Email: info@tis.ca Web: www.tis.ca

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# Medical Requirements for Plan Categories

If you are eligible for this insurance, as per the Eligibility Requirements on the Back of the Application for Insurance, you must choose the correct plan based on your answers to the Medical Requirements for Plan Categories as shown below. If you are waiting for a test to confirm or rule out a condition, you must answer "YES" to that condition or the insurance may be void. If you are unsure of your medical history or conditions, check with your physician.

Terms that are *italicized* and <u>underlined</u> have specific meanings and are defined on page 3 of this Brochure in "**Definitions**". Please be sure to refer to them while reviewing these medical questions.

When answering the Medical Requirements below, you must be complete and accurate. If any of your answers are found to be incorrect or incomplete, your coverage may be void. It is your responsibility to read and understand these Medical Requirements in full. Start with Plan 5 and work downward. Follow the important instructions after the Medical Requirements for each plan.

Plan 5 - If you answer YES to 2 or more of the conditions or statements 1.(i) to 1.(iv), 2., or 3. below, you qualify for Plan 5.

Plan 4 - If you answer YES to 1 of the conditions or statements 1.(i) to 1.(iv), 2., or 3. below, you qualify for Plan 4.

- 1. Have you ever received treatment for, been prescribed or taken medication for, or had a diagnosis of:
  - (i) heart condition;
  - (ii) Cerebral Vascular Accident (CVA, stroke);
  - (iii) Peripheral Vascular Disease [PVD] (excluding varicose veins and venous stasis); or
  - (iv) carotid artery stenosis of 50% or more [narrowing, blockage or clogging of any blood vessel(s) in the neck].
- 2. Have you, in the past 12 months, been a resident in a long-term care facility or in an assisted living facility where you were helped with any of the activities of daily living (bathing, eating, using a toilet, taking *medication* or getting into or out of a chair or bed).
- 3. Have you had your most recent coronary artery by-pass, coronary angioplasty or stent insertion over 15 years and up to 20 years prior to your departure date.

If you qualify for Plan 5 or Plan 4 based on the above, follow the instruction in NOTE at the bottom of this page. Otherwise continue to work downward.

Plan 4 - If you answer YES to 2 or more of the conditions or statements 1.(i) to 1.(vii), 2., 3. or 4. below, you qualify for Plan 4.

Plan 3 - If you answer YES to 1 of the conditions or statements 1.(i) to 1.(vii), 2., 3. or 4. below, you qualify for Plan 3.

- 1. In the 12 months prior to your departure date, have you received treatment for, been prescribed or taken medication for, or had a diagnosis of:
  - (i) leukemia, cancer requiring surgery (includes a positive biopsy), chemotherapy, radiation and/or laser therapy (excludes basal cell carcinoma, hormone replacement therapy (such as Tamoxifen), removal of skin lesions or squamous cell carcinoma);
  - (ii) Stage IV Kidney (renal) Failure;
  - (iii) a liver condition;
  - (iv) dementia (includes Alzheimer's disease);
  - (v) diabetes requiring insulin (or any other injectable *medication* required to control diabetes);
  - (vi) blood clot(s) (do not count the use of a blood thinner for up to 60 days for preventative purposes following hip or knee surgery); or
  - (vii) Transient Ischemic Attack (TIA, mini-stroke).
- 2. In the 12 months prior to your departure date, have you received <u>treatment</u> for, been prescribed or taken <u>medication</u> for or had a diagnosis of Parkinson's Disease, Muscular Dystrophy, Cerebral Palsy, Myasthenia Gravis or Multiple Sclerosis.
- 3. In the 12 months prior to your departure date, have you been prescribed or taken Prednisone (includes equivalent steroid <u>medication</u>) in pill form for a *lung condition* for more than 21 consecutive days.
- 4. In the 12 months prior to your departure date, have you been prescribed or taken, Lasix (Novo-Semide/Furosemide) for any reason for more than 21 consecutive days.

If you qualify for **Plan 4** or **Plan 3** based on the above, follow the instruction in **NOTE** at the bottom of this page. Otherwise continue to work downward.

Plan 3 – If you answer YES to 2 or more of the conditions or statements in 1.(i) to 1.(vi), 2. or 3. below, you qualify for Plan 3.

Plan 2 – If you answer YES to 1 of the conditions or statements in 1.(i) to 1.(vi), 2. or 3. below, you qualify for Plan 2.

- 1. In the 12 months prior to your departure date, have you received treatment for, been prescribed or taken medication for, or had a diagnosis of:
  - (i) **lung condition**;
  - (ii) diabetes requiring oral medication;
  - (iii) bowel condition or gastrointestinal bleed;
  - (iv) 2 or more episodes of a Urinary Tract Infection (UTI);
  - (v) kidney stone(s) [unless the stone(s) are no longer present]; or
  - (vi) gallstone(s) [unless the gallstone(s) have been removed] or pancreatitis.
- 2. In the 12 months prior to your departure date, have you been prescribed or taken 3 or more *medications* for high blood pressure (hypertension).
- 3. Was your last complete medical examination more than 24 months prior to your departure date.

If you qualify for Plan 3 or Plan 2 based on the above, follow the instruction in NOTE at the bottom of this page. Otherwise continue to work downward.

Plan 1 – If you are eligible for this insurance, but do not qualify for Plan 2, Plan 3, Plan 4 or Plan 5, you qualify for Plan 1. See NOTE below.

NOTE: Proceed to the Front of the Application for Insurance and complete the Travel and Premium Details sections.

Questions? Call us BC, AB, SK: 1-888-694-6666 QC: 1-888-830-6760 ON, MB, Rest of Canada: 1-800-563-0314

NOTE: The TravelHealth Medical Plan covers eligible expenses for treatment required only as a result of a medical emergency and has other terms, conditions. limitations and exclusions which may affect your coverage. For a full description, see the TravelHealth Medical Plan policy. The policy maximum is \$5,000,000 per person per claim.

## Instructions

Each Applicant must follow these instructions when completing their Application.

- 1. Read **Eligibility Requirements** on the Back of the Application for Insurance. Continue only if you are eligible for this insurance.
- 2. Complete the Applicant Information section on the Front of the Application for Insurance.
- 3. Complete the Travel Details section on the Front of the Application for Insurance.
- Determine which Plan you qualify for by using the Medical Requirements for Plan Categories, found on page 2 of this Brochure. Check off the correct box, in the section **Premium Details** on the Front of the Application for Insurance, to indicate the Plan which you qualify for.
- If you are selecting an Annual Multi-Trip Plan, find your base premium in the correct Rate Table on page 4 of this Brochure, based on the maximum number of days for each trip, the Plan which you qualify for and your age on the Annual Multi-Trip Effective Date. Transfer that amount to line 1. in the section Premium Details on the Front of the Application for Insurance. Also, indicate your choice of 8, 16, 32 or 62 days.
- If you are selecting Single Trip coverage, use the Rate Table for the plan which you qualify for on page 4 of this Brochure to determine your Single Trip Daily Rate. It is based on your age on your departure date and the Total Trip Days which is the number of days between your Departure Date from Canada and your Expiry Date for Single Trip.
- 7. Transfer your Single Trip Daily Rate (based on Total Trip Days) to the Single Trip Premium Calculation Chart at the bottom of page 4. Use this chart to calculate the number of days of coverage you require: Total Trip Days less Other coverage days (the total number of existing days of coverage you may have on any annual plans). Multiply the Single Trip Days by the Daily Rate to calculate your Single Trip Premium.
- Transfer the amount of your Single Trip Premium to line 2. on the Front of the Application for Insurance in the **Premium Details** section.
- Carefully complete the rest of the **Premium Details** section on the Front of the

- Application for Insurance including 4. ADJUSTMENTS. Choose your deductible, based on the table — Deductibles (US\$) on page 4 of this Brochure. Transfer the appropriate percentage to Adjustment 4a. Enter the premium amount in the appropriate boxes for all other Adjustments (4a to 4e) which apply.
- 10. In order to calculate your total premium, add lines 3 and 4a to 4d and enter the amount in your Applicant Total box. Add each Applicant's Total (if applicable) and enter it in the GRAND TOTAL DUE box. Indicate your credit card details (if applicable).
- 11. Each applicant must read, sign and date the Declaration and Authorization on the Back of the Application for Insurance.
- 12. Send us your completed Application for Insurance along with the required premium to the appropriate address below.

#### MAIL: TRAVEL INSURANCE SPECIALISTS ON. MB. Rest of Canada: BC. AB. SK: QC: PO Box 3028 PO Box 4648 PO Box 93060 Mission, BC V2V 4J3 Rawdon, QC J0K 1S0 Newmarket, ON L3Y 8K3 Fax: 1-866-311-1181 Fax: 1-877-662-8686 Fax: 1-800-465-1672 EMAIL: info@tis.ca

- 13. These documents are not your policy. We will send your policy, wallet cards and a receipt once your Application for Insurance has been accepted and your premium has been processed, or visit www.tis.ca to download the policy.
- 14. We calculate extension premiums by using the daily rate fincluding any **Adjustments**] from the current Rate Tables for the total trip length multiplied times the number of extension days. There will be a \$15 per person risk premium added to this result. A minimum premium of \$30 per person applies to each extension. Please see the TravelHealth Medical Plan policy for Extension details.

### **Definitions**

(This is a partial list of definitions. For a complete list of definitions, please refer to the definition section of the policy once you receive it.)

bowel condition: includes ulcerative colitis, Crohn's disease, diverticulitis, bowel renewal(s) or refill, insulin, or nitroglycerine (in any form, with or without a obstruction, bowel surgery, *chronic* constipation, Irritable Bowel Syndrome (IBS).

chronic: means a medical condition that continues, persists, is episodic or recurrent over an extended period of time. This condition is usually long lasting and does not easily or quickly resolve itself.

complete medical examination: means that you have visited or consulted by telephone a licensed physician or licensed medical practitioner where your medical history was updated, any symptoms were diagnosed and any test(s) requested or proposed were completed and you are aware of the results of such test(s).

emergency or emergencies: means an unforeseen mental or emotional disorder that requires admission to a hospital, sickness or accidental injury which occurs during your trip and requires immediate treatment to prevent or alleviate existing danger to life or health. An *emergency* no longer exists when the medical evidence indicates that you are no longer receiving emergent medical care and are able to be discharged from the

heart condition: includes (a) abnormal heart rhythm (include arrhythmia, atrial fibrillation or irregular heartbeat); (b) pacemaker or defibrillator insertion or replacement; (c) heart attack (myocardial infarction); (d) heart transplant; (e) coronary artery disease (including angina); (f) coronary angioplasty or stent insertion; (g) coronary artery bypass; (h) heart valve disease (include any regurgitation or stenosis (moderate or severe)); (i) heart murmur; (j) pericarditis; or (k) cardiomyopathy.

liver condition: includes Hepatitis C or Cirrhosis.

lung condition: includes Chronic Obstructive Pulmonary Disease (COPD), chronic bronchitis, emphysema, interstitial lung disease, pulmonary fibrosis, asbestosis, sarcoidosis, lung surgery or *chronic* asthma. (This does not include seasonal allergies or a *minor ailment*).

medication: means any prescribed drug (whether filled or not) or remedy used in the treatment of disease and the maintenance of health, including new prescriptions, any

prescription). It does not include other drugs and remedies obtained without a prescription, including aspirin (or equivalent), vitamins, minerals and hormone replacement (or therapy).

minor ailment: means a non-chronic viral or bacterial infection (except for any condition requiring the use of Prednisone or equivalent steroid *medication* in pill form) which does not require hospitalization, surgery or more than one follow-up consultation to any medical provider beyond the initial assessment and includes the use of no more than 2 *medications* for a maximum of 30 days.

pre-existing condition: means a medical condition (other than a minor ailment) for which treatment has been taken or received, or which exhibited symptoms prior to any Departure Date and includes a medically recognized complication or recurrence of a medical condition.

stable or stability: means the medical condition is not worsening and there has been no alteration in any *medication* (including a new prescription) for the condition or in its usage or in its dosage, a physician has not received any test results indicating a deterioration of your medical condition, you have not been advised by a physician that you should have a surgical procedure, nor has there been any alteration in treatment prescribed or recommended by a physician or received within the pre-existing condition time period you qualify for or have chosen. The following are not considered alterations or changes in *medication*; the change from a brand named *medication* to a generic brand *medication* provided the usage or dosage has not changed; the dosage changes of the regulatory *medication* insulin or Coumadin, Warfarin, Pradaxa, Pradax or Dabigatran.

treatment, treat or treated: means a medical, therapeutic or diagnostic procedure prescribed, performed or recommended by a physician or other licensed medical practitioner, including but not limited to prescribed *medication*, investigative testing, hospitalization, surgery or recommended action that is related to the condition.

**PLAN** 



# TravelHealth Medical Plan

One of Canada's first Snowbird Plans

Covers emergency treatment for a pre-existing condition that

was stable in the 90 DAYS prior to any Departure Date.

THE MINIMUM PREMIUM IS \$20 PER PERSON.

2024-2025 **Brochure** 

BC, SK, AB: 1-888-694-6666 QC: 1-888-830-6760

ON, MB, Rest of Canada: 1-800-563-0314

BASE RATE TABLES UNLESS YOU HAVE PAID THE REQUIRED PREMIUM IN ADVANCE.

**PLAN** 

2

Covers emergency treatment for a pre-existing condition that

was stable in the 90 DAYS prior to any Departure Date.

PREMIUMS CAN BE CHANGED AT ANY TIME WITHOUT NOTICE

							,					
N	umber		AGE									
0	f days	1-55	56-60	61-66	67-71	72-76	77-80	81-85	86-89	90-94		
Single Trip	1-63	5.43	6.24	6.75	8.55	12.71	18.46	30.78	46.11	53.81		
	64-84	5.72	6.57	7.08	9.00	13.31	19.40	32.29	48.42	56.52		
85-105		5.94	6.90	7.43	9.43	13.94	20.33	32.48	50.75	59.18		
106-126		6.24	7.20	7.77	9.83	14.56	20.60	33.94	53.05	61.90		
1:	27-183	6.53	7.54	8.45	10.56	15.23	20.71	33.98	53.11	64.54		
	184 +	7.02	8.14	9.18	11.42	16.95	23.34	38.38	59.94	69.92		
Multi-trip	8 day	144	153	168	202	273	291	320	405	N/A		
	16 day	174	185	193	235	333	360	914	N/A	N/A		
	32 day	332	348	368	454	627	683	1,622	N/A	N/A		
	62 day	715	748	788	970	1,357	N/A	N/A	N/A	N/A		

Nu	umber	AGE										
0	f days	1-55	56-60	61-66	67-71	72-76	77-80	81-85	86-89	90-94		
Single Trip	1-63	7.17	8.31	8.96	11.34	16.83	24.43	40.74	61.06	71.22		
	64-84	7.55	8.73	9.40	11.88	17.65	25.61	42.76	64.11	74.82		
;	85-105	7.91	9.09	9.87	12.47	18.49	26.89	42.98	67.13	78.36		
106-126		8.27	9.53	10.28	13.02	19.31	27.25	44.97	70.25	81.95		
1:	27-183	8.60	9.96	11.22	13.97	20.16	27.42	45.02	70.29	85.51		
	184 +	9.31	10.78	12.15	15.14	22.43	30.91	50.85	79.37	92.63		
Multi-trip	8 day	188	200	214	266	368	379	438	566	N/A		
	16 day	227	237	251	306	437	467	1,029	N/A	N/A		
;	32 day	438	457	483	595	830	896	1,757	N/A	N/A		
	62 day	940	987	1,041	1,281	1,792	N/A	N/A	N/A	N/A		

**PLAN** 

Covers emergency treatment for a pre-existing condition that was stable in the 90 DAYS prior to any Departure Date.

	l									
N	umber					AGE				
О	f days	1-55	56-60	61-66	67-71	72-76	77-80	81-85	86-89	90-94
Single Trip	1-63	9.04	10.38	11.21	14.21	21.08	30.63	51.05	76.50	89.29
	64-84	9.44	10.97	11.76	14.93	22.11	32.18	53.60	80.40	93.75
85-105		9.90	11.46	12.33	15.60	23.15	33.71	53.89	84.24	98.22
1	06-126	10.37	11.95	12.88	16.32	24.23	34.14	56.31	88.01	102.71
1	27-183	10.80	12.46	14.08	17.54	25.33	34.35	56.47	88.15	107.17
	184 +	11.74	13.50	15.21	18.95	28.15	38.75	63.72	99.50	116.07
Multi-trip	8 day	229	247	265	328	454	516	749	N/A	N/A
	16 day	286	296	313	378	539	651	1,381	N/A	N/A
	32 day	543	566	600	740	1,030	1,240	2,411	N/A	N/A
	62 day	1,176	1,221	1,309	1,595	2,240	N/A	N/A	N/A	N/A

**PLAN** Covers emergency treatment for a pre-existing condition that was stable in the 180 DAYS prior to any Departure Date.

Nui	mber	AGE									
of	of days		56-60	61-66	67-71	72-76	77-80	81-85	86-89	90-94	
Single Trip	1-63	11.93	13.81	14.85	18.80	27.96	40.64	67.65	101.48	118.41	
	64-84	12.56	14.50	15.56	19.74	29.33	42.65	71.02	106.52	124.31	
8	5-105	13.16	15.18	16.31	20.70	30.71	44.69	71.46	111.62	130.25	
106-126		13.77	15.87	17.06	21.62	32.13	45.38	74.68	116.69	136.17	
12	7-183	14.34	16.53	18.66	23.22	33.48	45.54	77.98	116.85	142.07	
	184 +	15.52	17.94	20.20	25.15	37.30	51.36	84.45	131.90	153.89	
Multi-trip	8 day	313	338	362	454	621	737	N/A	N/A	N/A	
10	6 day	394	408	434	517	746	1,492	N/A	N/A	N/A	
3:	2 day	752	779	834	1,016	1,427	N/A	N/A	N/A	N/A	
6:	2 day	1,639	1,703	1,811	2,212	3,108	N/A	N/A	N/A	N/A	

**PLAN** 5

Covers emergency treatment for a pre-existing condition that was stable in the 180 DAYS prior to any Departure Date.

Nu	ımber	AGE										
of	days	1-55	56-60	61-66	67-71	72-76	77-80	81-85	86-89	90-94		
Single Trip	1-63	15.78	18.22	19.65	24.89	36.96	53.73	89.52	134.24	156.62		
	64-84	16.61	19.14	20.59	26.10	38.78	56.42	94.02	140.95	164.49		
85-105		17.38	20.09	21.59	27.35	40.62	59.10	94.53	147.66	172.26		
106-126		18.12	20.96	22.59	28.63	42.51	60.14	98.83	154.36	180.12		
127-183		18.95	21.91	24.65	30.69	44.30	60.24	103.13	161.11	187.96		
	184 +	20.51	23.68	26.72	33.24	49.35	67.95	111.73	174.51	203.61		
Multi-trip	8 day	431	457	495	616	851	N/A	N/A	N/A	N/A		
1	16 day	538	554	594	711	1,021	N/A	N/A	N/A	N/A		
3	32 day	1,030	1,074	1,141	1,397	1,958	N/A	N/A	N/A	N/A		
6	32 day	N/A	N/A	N/A								

IMPORTANT: To help you complete the Application for Insurance, see the Instructions on page 3 of this Brochure

THE MINIMUM PREMIUM IS \$20 PER PERSON.

### **DEDUCTIBLES (US\$)**

The standard deductible is US\$50 **Premium Savings with Higher Deductibles** 

You can choose a higher deductible for a reduction to your premium U\$\$250...-5% U\$\$500...-10% U\$\$1,000...-15% U\$\$2,000...-20% U\$\$2,500...-25% U\$\$5,000...-30% U\$\$10,000...-40%

For a \$0 deductible on all claims, add 10% to your premium

Single Trip
Premium
Calculation 🕮
Chart

If you are eligible for this insurance: enter your Total Trip Days, Other coverage days (if any) and number of Single Trip Days of coverage you require in the chart below. Determine the **Plan** you qualify for—based on the Medical Requirements for Plan Categories on page 2. Using the appropriate Rate Table above, find your Daily Rate —based on your <u>Total Trip Days</u>—and enter it in the **Daily Rate** box below. Calculate your **Single Trip Premium** tion.

Chart	(multiply <b>single trip days</b> by the <b>Daily Rate</b> ) and transfer the total to line <b>2</b> . On the Front of the <b>Application for Insurance</b> in the <b>Premium Details</b> sect										
	Total Trip days		Other coverage days		Single Trip Days		Daily Rate		Single Trip Premium		
Applicant 1		_		=		x	\$	=	\$		
	Total Trip days		Other coverage days		Single Trip Days		Daily Rate		Single Trip Premium		
Applicant 2		_		=		x	\$	=	\$		



Underwritten by Industrial Alliance Insurance and Financial Services Inc.

— Front —
Application for Insurance 2024-2025

BC, SK, AB: **1-888-694-6666** QC: **1-888-830-6760** 

ON, MB, Rest of Canada: 1-800-563-0314

TIS

<b>-</b>	APPLICA	NT 1	~		Applicant	Informat	ion			Ţ	APP	LICANT	2	<u>~</u> ]	
Last nar			(Names m	ust be the same as o		Last name		(N	ames mus	t be th	e same as o	n your heal	th card	d)	
First nar	ne			Middle name		First name				Mid	dle name				
Address	in Canada for	Applica	int 1												
Street					City		Pi	rovince		F	ostal Code				
Date of B	irth		G	overnment Health Pla	an # & version code	sion code Date of Birth Go					nt Health Pla	n # & versio	n code		
dd	mm	уу				dd mm yy									
Phone/C	Cell #		E-mail a	ddress (if any)		Phone/Cell # E-mail address (if any)									
Family Do	octor					Family Doctor									
Name				Phone		Name					Phone				
To hel	p you complete	this Ap	plication fo	Insurance, see the l	nstructions on page 3 of	the Brochure.	Out of Cou	intry Add	dress (if u	nknow	n give city/s	tate)			
							Street								
							City		S	tate		Zip Cod	de		
							,								
							Phone	0	11.0	1. ()		.n.			
Emergency Contac									t in Canad	aa (reia	ative or friend	a)			
							Name				Pho	one			
<b>Г</b>	APPLICA	NT 1	~		Travo	l Details				T	ΛDD	LICANT	2	Ţ	
	AITEIOA					ate from Cana	da				ALL	LIOAITI			
dd	mm	уу		F# ading F	(The day yo	ou leave Canada)				dd	mm		уу		
dd	mm	уу		If topping up and	Date for Single Trip of the plan, the Effective Date of	<b>PIAN</b> Coverage be will be the day after y	gins at 12:01 A our other cover	iM on this rage termii	day nates	dd	mm		уу		
dd	mm	уу		Coveraç	Expiry Date foge ends at 11:59 PM on this d	r Single Trip F lay. (Must be before	<b>Plan</b> September 30,	2026)		dd	mm		уу		
Coverage	e for	,,,	days	<b>Tota</b> Number of	Number of days of Single Trip Plan Coverage lays from the Effective Date to the Expiry Date (count both of these days)					Cove				days	
dd	mm	уу		Annual Mult	i-Trip Plan Effective	Date (if selected)	Date (if selected) (Must be before July 31, 2026) annot be used to top-up another plan					dd mm yy			
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4b \$			<u>ition</u> or a <u>lu</u>	ng condtion, and was	n or an increase/decrease prescribed more than <b>45</b> a <i>medication treats</i> to <b>30</b>	days prior to your	departure da	te, you c	an reduce t	he <i>stal</i>	<i>bility</i> period	\$		4b	
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# TravelHealth Medical Plan 2024-2025

# **Eligibility Requirements**

# — Back — Application for Insurance

BC, SK, AB: 1-888-694-6666 QC: 1-888-830-6760

ON, MB, Rest of Canada: 1-800-563-0314

You must meet the Eligibility Requirements below any time you depart Canada on a Single Trip Plan or depart your province or territory of residence on an Annual Multi-Trip Plan to be eligible for coverage under this policy.

### You are eligible for coverage if:

- **1.** In the past 6 months you have not:
  - (i) been hospitalized for 24 or more consecutive hours for any of the following:
    - a Cerebral Vascular Accident (CVA, stroke) or Transient Ischemic Attack (TIA, mini-stroke):
    - a heart condition:
    - blood clot(s); or
    - a lung condition;
  - (ii) received treatment for metastatic cancer;
  - (iii) been diagnosed with or received treatment for or taken medication for a terminal illness;
  - (iv) had or used home oxygen (including an oxygen concentrator) for a lung condition; or
  - (v) required dialysis.

### 2. You have not:

- (i) had your most recent coronary artery by-pass, coronary angioplasty or stent insertion more than 20 years ago;
- (ii) had a coronary angioplasty or stent insertion in the past 6 months:
- (iii) had any aneurysm that has not been surgically repaired or any dilation of the aorta:
- (iv) in the past 5 years, received <u>treatment</u> for or taken <u>medication</u> for Congestive Heart Failure (CHF);
- (v) in the past 5 years, received <u>treatment</u> for or taken <u>medication</u> for Cardiomyopathy with a Grade IV ventricle or a ventricular ejection fraction of 20% or less;
- (vi) been advised by any physician that travelling on your trip would be medically unsafe or that you should not travel on your trip; or
- (vii) had a diagnosis of Amyotrophic Lateral Sclerosis (ALS, Lou Gehrig's disease).

If you cannot meet all of the above Eligibility Requirements any time you depart on your trip(s), you are not eligible for coverage under this policy.

IMPORTANT: You must notify the Emergency Assistance Company shown on your wallet cards within 24 hours of any claim for medical or dental <u>treatment</u> (even if the amount of the claim is below your deductible). Failure to do so will result in you being responsible for 50% of any eligible expenses and the maximum liability under this policy will be limited to \$25,000. You must call the Emergency Assistance Company shown on your wallet cards unless your condition prevents you from calling. You must call as soon as medically possible or have someone call on your behalf.

## **Declaration and Authorization**

Each applicant must read, sign and date the Declaration and Authorization below

I am applying for the TravelHealth Medical Plan (THMP) underwritten by Industrial Alliance Insurance and Financial Services Inc.(IA). I understand that this insurance can only be applied for prior to my leaving Canada. If I am paying for this insurance by credit card, I authorize this transaction to be charged to my credit card.

I understand that the Brochure and Application for Insurance (including the Eligibility Requirements) form part of the policy and they are all material to the risk and consideration for the insurance for which I am applying. I declare that all the information provided on this application is true and complete.

I understand that if any material information necessary to complete this application is not disclosed, IA will void my policy coverage and I will not be covered for any benefits under the policy. Where I was unsure of my medical condition(s), as it pertains to this application for insurance, I consulted with my physician. I understand that in applying for coverage under the THMP policy it is my responsibility to be aware of all my <u>medications</u> and their purpose(s), as well as any medical conditions I have had or presently have.

I understand that no statement made by me or any agent prior to or at the time of my application for insurance will be considered valid unless such statement has been documented and submitted in writing and accepted by IA prior to the completion of this application. If I am responsible for the payment of any deductible or found to be not eligible for this insurance under any section of the Application for Insurance or the policy, IA has the right to collect from me any monies paid out on my behalf.

I understand that the insurance applied for will not become effective unless the required premium and a signed (including any electronic signature) and dated copy of this application has been received by Travel Insurance Specialists (TIS). In the event that this application is not accepted for any reason, I will receive a full refund. I understand that all terms, conditions, limitations and exclusions in the THMP policy will apply and that only medical <u>emergencies</u> will be covered under this insurance. IA may use agents, brokers and service providers, to collect, use, store and/or process personal information and personal health information on its behalf, and such information may be transferred to these entities for the purposes described herein. Personal information or personal health information may be collected, used, disclosed, transferred, stored or processed outside of Canada and may therefore be subject to legal requirements in such foreign countries. According to the Canadian PIPEDA (Personal Information Protection and Electronic Documents Act) and U.S. HIPAA (Health Insurance Portability and Accountability Act) Privacy Practices, this authorization remains valid until any claim pending or disputed under a THMP policy issued as a result of this application is settled unless an applicable law specifies a shorter period, in which case it would expire within the period applicable under that law. I understand that my personal historical medical records may be requested as far back as needed to satisfy the terms and conditions of the THMP policy. This will remain valid as long as there is a claim or dispute reported to IA. A copy or facsimile copy of this application and Declaration and Authorization shall be as valid as the original.

I hereby appoint my spouse, my blood relation if travelling with me, or my substitute decision maker, to act on my behalf in the event that, because of a medical condition, I am unable to make the necessary decisions with respect to my health status.

Should I have a claim, I authorize any physician, hospital, pharmacy, or other medical provider who has attended or examined me to release to and exchange with the Emergency Assistance Company or its representatives any and all information regarding my medical history, symptoms, *treatment*, examination or diagnosis for the purpose of administering the insurance, assessing the underwriting risk and reviewing any claim. The information contained in any of my medical records, including any results from investigative testing, will be the basis for assessing the validity of my policy coverage and any claim made. In the event that all required documents are not provided to the Emergency Assistance Company within 6 months following the date of loss, I understand that my claim file will be closed.

If this Declaration and Authorization is revoked, I understand that no claim will be considered until after the Declaration and Authorization is reinstated.

I understand that any change in my health status or <u>medication</u> between the date I complete this application and the departure date of any trip which makes me no longer eligible (as per the Eligibility Requirements stated above) for this policy, which would result in a change in the plan for which I qualify or would change the <u>stability</u> status of a <u>pre-existing condition</u> (other than a <u>minor ailment</u>), constitutes a material change to my policy and I must notify TIS immediately.

I understand that if I do not immediately contact TIS regarding a material change in my health status or <u>medication</u>, any claim may be denied and my policy coverage may be voided.

Applicant 1 signature (sign on line above)

Date

Applicant 2 signature (sign on line above)

Date